Laying down of PVC pipe ducts in Goa

3691. SHRI JOHN F. FERNANDES: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what were the terms and conditions of the tender called for laying down P.V.C. pipe ducts at Panaji, Goa by the T.D(M);

(b) what depth was specified on soft soil and roak soil and at what depth the pipes are laid down now;

(c) whether pipelines are used to hold the pile together as specified in the works tender; and

(d) whether this work has been completed and if so, at what cost?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) to (d) Information is being collected and will be laid on the Table of the House.

Supply of P.V.C. pipes for cable duct system by Goa TD (M)

3692. SHRI JOHN. F. FERNANDES: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what were the terms and condition for inviting tenders for supply of P.V.C pipes for cable duct system by Goa TD (M);

(b) whether tenders were called fo two gauge of pipes for hard-rock soi and soft soil;

(c) if so, whether they have purchasec both gauge of pipes, if so, the detail thereof indicating their numbers anc cost;

(d) whether the lowest tender wa preferred; and

(e) the details of all the tende applications?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU) (a) No tenders were called for purchas of P.V.C. pipes for cable ducts i Goa.

(b) Does not arise in view of 'a above.

(c) P.V.C. pipes of two gauges wer purchased at the rates approved b Chief Controller of Telegraph Store Calcutta with the following details:

Thickness of pipe	Dia of pipe	Quantity	Rate (Rs/)Mt.
3.32 mm	110 mm	160002 M	62.30
1.92 mm	50 mm	55002 M	18.0

(d) Does not arise in view of (a) above.

(e) Does not arise in view of (c) above.

Number of dead telephones in Goa

3693. SHRI JOHN F. FERNANDES: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what is the number of telephones which were dead on onset of monsoon at Pansji, Goa;

(b) the number of these are restored so far; and

(c) how long it will take to restor all the phones?

THE DEPUTY MINISTER IN TH MINISTRY OF COMMUNICATION (SHRI P. V. RANGAYYA NAIDU) (a) About 4000 numbers were affecte since last week of May, 1992.

(b) All the telephones which were faulty at the onset of the monsoon have been restored.

(c) Does not arise.

Unattended telephone faults in Delhi

3694. SHRIMATI KAILASHPATI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the complaints of telephones becoming dead or out of order are not attended to properly and expeditiously in the rural areas of Delhi including the cases where the fault is not due to breakdown of underground cables;

(b) whether it is also a fact that at times complaints are not recorded properly and the names of the employees receiving the complaints are not disclosed to the complaints when the complaints are not attended to on the previous information; and

(c) whether Government propose to take steps to make the telephone Staff responsive and also take proper stringent action for deliberate mischief or wilful inaction?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) Complaints regarding telephones being dead or out of order in rural areas of Delhi are attended to properly and expeditiously. In fact, most of the complaints are attended to by the following day.

(b) Operators at '198' have specific instructions to record the complaints properly. Further to ensure that the work by the operators is being done properly, continuous supervision in fault Repair Service is being exercised. The operators have instructions not to disclose their names to the complainants.

(c) Regular training courses are being organised by MTNL to impart attitudinal training to telephone staff to be courteous and responsive to customers. Stringent action is always taken against the officials found guilty.

Poor condition of telephone services in Maidan Garhi, New Delhi

3695. SHRIMATI KAILASHPATI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the telephone lines/wires in village Maidan Garhi, New Delhi-68 have not been laid properly and hanging loose causing frequent disorder of telephones there;

(b) whether it is also a fact that the boxes from where the connections are given are very few and fixed at far off places from the spots of installation of telephones which is also one of the main cause of the problem; and

(c) whether Government propose to urgenty remove the defects in the telephone lines and increase the number of boxes wherever necessary?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) Village Maidan Garhi is spread over an area of about 2 sq. kms and served by five DPs which cater for about thirty Telephones. Telephone wires have been laid properly and are not hanging loose. These are periodically inspected and any wire found loose is attended to. A few telephones are at present working on long dropwires but these do not cause frequent disorders though fault liability is somewhat more.

(b) These D.P. Boxes are adequate for the present and are not the cause of problem on telephone lines there.

(c) The capacity of Chhaterpur Exchange is being expanded and with this expansion, additional telephone cables will be laid and 15 more DP Boxes are proposed to be opened in the area to meet future demand of telephones, which incidently will reduce the long line cases also.